

PUBLIC COMPLAINTS CONCERNING THE SCHOOLS

The School Board believes that a quality educational program is dependent on strong relationship with its communities. The School Board further believes that improved student success results when the district listens to complaints, considers differences of opinion, and resolves disagreements through an established, objective, and culturally responsive process.

The Board encourages complainants to resolve problems at the lowest level possible (with the staff member involved). The School Board expects that all district staff who respond to complaints and resolve problems will do so in a manner that is culturally responsive and is not influenced by discrimination or biases. If a problem remains unresolved, the individual should submit a complaint form as early as possible in accordance with district procedures. District procedures shall be readily accessible to the public.

Individual Board Members do not have authority to resolve complaints. If approached directly with a complaint, however, School Board Members should also demonstrate cultural responsiveness while listening to the complaint and providing assistance by referring the complainant to the appropriate staff member and notifying them of the proper complaint process so that the problem may receive proper consideration and due process.

(cf. 1312.1 – Public Complaints Concerning School Personnel)

(cf. 1312.2 – Public Complaints Concerning Instructional Materials)

(cf. 1312.3 – Public Complaints Concerning Discrimination)

Legal Reference:

ALASKA STATUTES

14.18.100 Remedies (Sex or Race Discrimination)

ALASKA ADMINISTRATIVE CODE

4 AAC 06.560 – 06.580 Violations; Prohibition Against Sex Discrimination

4 AAC 52.50 – 52.629 Procedural Safeguards; Education for Exceptional Children

TITLE VI, CIVIL RIGHTS ACT OF 1964

TITLE VII, CIVIL RIGHTS ACT OF 1964, 42 U.S.C. 2000 et. seq. (Ch. 21)

TITLE IX, EDUCATION AMENDMENT OF 1972

SECTION 504, REHABILITATION ACT OF 1973

34 CODE OF FEDERAL REGULATIONS

200.74 and Part 300

GENERAL EDUCATION PROVISIONS ACT, 20 U.S.C. 1221 et. seq., especially:

FAMILY EDUCATION RIGHTS AND PRIVACY ACT, 20.U.S.C. 1232 g

Adoption Date:	October 3, 1988
Reviewed in Consultation with Legal Counsel:	October 16, 2006
Revised:	November 15, 2021
Reviewed:	March 20, 2023
